

## The RI Christmas Countdown Competition

### 1. The Promoter

The promoter is River Island Clothing Co. Ltd, Chelsea House, Westgate, London, W5 1DR (“**River Island**”). River Island is a data controller under the General Data Protection Regulation and is registered with the Information Commissioner’s Office. No provisions of these terms & conditions shall affect any statutory rights of entrants.

### 2. The competition

2.1 The title of the competition is **The RI Christmas Countdown Competition** (the “**Competition**”). Customers who have signed up to marketing communications can take part in the digital advent calendar game for the chance to win a prize each day.

### 3. How to enter

3.1 The Competition will run from **06:30 on 1<sup>st</sup> December 2023 until 23:59 on 12<sup>th</sup> December 2023**.

3.2 All Competition entries must be submitted by **no later than 23:59pm on 12<sup>th</sup> December 2023**. All Competition entries received after the Closing Date are automatically disqualified.

3.3 To enter the Competition, Entrants must:

- A) Opt-in to marketing communications (<https://www.riverisland.com/signup/>) by 11.59pm the day prior to the day they wish to enter the Competition for example, Entrants must opt-in to marketing communications by 11.59pm on 30 November 2023 to participate in the Competition on the 1 December 2023 and onwards. An Entrant only needs to sign up to opt-in marketing communications once to enter the Competition;
- B) The Entrant must click the link in the email they receive from River Island which will take them to the Competition page on the River Island website or the entrant can visit the Competition page on the River Island website directly;
- C) The Entrant must enter the email address they used to sign up to the River Island marketing communications to enter the Competition; and
- D) The Entrant will then see a virtual calendar window that they will use their cursor to open the door and reveal their prize.

3.4 River Island will **not** accept:

- A) responsibility for Competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any posting failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- B) proof of posting or transmission as proof of receipt of entry to the Competition.

**3.5** By entering the Competition, you are agreeing to be bound by these terms and conditions. The Competition entries will be entered into a draw and the winners will be selected by a computer process that produces verifiably random results.

### 4. Eligibility

4.1 The Competition is only open to all residents in the UK and Ireland (“**Entrants**”), **except**:

- A) employees of the River Island or its holding or subsidiary companies;
- B) employees of agents or suppliers of River Island or its holding or subsidiary companies, who are professionally connected with the Competition or its administration; or
- C) members of the immediate families or households of (a) and (b) above.

4.2 In entering the Competition, you confirm that you are eligible to do so and eligible to claim the Prize. River Island may require you to provide proof that you are eligible to enter the Competition.

4.3 River Island will not accept Competition entries that are:

- A) automatically generated by computer;
- B) completed by third parties or in bulk;
- C) illegible, have been altered, reconstructed, forged or tampered with;
- D) photocopies and not originals; or
- E) incomplete.

4.4 Entrants **can** enter the Competition a maximum of once per day between 1<sup>st</sup> December 2023 until 12<sup>th</sup> December 2023. Entries on behalf of another person will not be accepted and joint submissions are not allowed.

4.5 River Island reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Competition.

### 5. The Prize(s)

5.1 There are two forms of Prizes: the daily prize (“**Daily Prizes**”) and the gold tier prize (“**Gold Tier Prize**”).

5.2 Daily Prize(s) include either (1) 15% Off (Full Price Menswear, Womenswear and Kidswear), (2) £10 Off (minimum spend £50), (3) Free Nominated Day Delivery and/or (4) £5 off your entire order (see T&Cs for each below).

5.3 The Gold Tier Prizes will be in the form of (1) gift voucher(s) from River Island and/or third-party brands (2) a physical Prize and (3) River Island will put the winner in contact with a third-party brand to distribute the Prize. The gift vouchers will state the period of validity. Please see the third-party brand’s relevant T&Cs on their website.

5.4 Both the Daily Prize(s) and Gold Tier Prize(s) are listed below in the table.

Date	Gold Tier Prize	Daily Prize(s)
01/12/23	1 x £300 River Island Gift Card	15% off on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
02/12/23	5 x Cineworld Unlimited Family Membership (family membership = 4 passes) <ul style="list-style-type: none"> <li><b>Cineworld Unlimited Terms and Conditions</b></li> <li>The Cineworld Unlimited voucher may be exchanged for one unlimited membership at any Cineworld cinemas except Cineworld Leicester Square and Cineworld Dublin.</li> <li>The Unlimited membership will be valid for one year from redemption of the voucher. To redeem your voucher simply go to <a href="http://www.cineworld.co.uk/unlimited">www.cineworld.co.uk/unlimited</a> and follow the instructions.</li> <li>This voucher is valid for one year.</li> <li>If you lose your voucher, we won't be able to provide a refund. If you redeem your voucher and later cancel your 1-year membership subscription, we are unable to provide replacement vouchers or a refund.</li> <li>This voucher may not be used in conjunction with any other offer.</li> <li>No cash alternatives. This voucher is not transferable and may not be re-sold.</li> <li>For full Unlimited Card terms and conditions visit <a href="http://www.cineworld.com/terms/unlimited-card">www.cineworld.com/terms/unlimited-card</a>.</li> <li>Cineworld reserves the right to amend these T&amp;Cs at any time and without notice. These T&amp;Cs and any related disputes are subject to interpretation under the laws of England and Wales, and to the jurisdiction of the courts of England and Wales.</li> </ul>	£10 off on a minimum spend of £50 on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> . (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
03/12/23	All Bar One £300 gift voucher	Free Nominated Day Delivery (no minimum spend). Daily Prize must be redeemed on the day the code is provided.
04/12/23	£300 River Island Gift Card	£5 off your entire order when customers purchase full-priced menswear, womenswear or kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
05/12/23	Beauty Bundle worth £300 RRP	£10 off on a minimum spend of £50 on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> . (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
06/12/23	2-night family stay for 4 at the Fowey Hall Hotel (Accommodation only) This includes a two-night break at Fowey Hall Hotel, with breakfast included. Must be 18+ to enter. Hotel stay is subject to availability, half term and any blackout/seasonal dates. Travel to/from the hotel not included. Prize is non-transferable. Subject to availability. Breakfast only is included; any drinks or additional food must be paid for separately by the competition winner. Prize to be redeemed <b>before</b> November 2024.	15% off on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
07/12/23	£1000 River Island Gift Card	Free Nominated Day Delivery (no minimum spend). Daily Prize must be redeemed on the day the code is provided.
08/12/23	Ginger Ray £250 voucher	£5 off your entire order when customers purchase full-priced menswear, womenswear or kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
09/12/23	£500 River Island Gift Card	£10 off on a minimum spend of £50 on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> . (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
10/12/23	£300 River Island Gift Card	Free Nominated Day Delivery (no minimum spend)
11/12/23	£500 Tech Voucher	£5 off your entire order when customers purchase full-priced menswear, womenswear or kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.
12/12/23	A trip for x 4 people to see The Snowman at the Peacock Theatre, with a one night stay at The Cumberland hotel, London. There is one prize consisting of four (4) tickets to The Snowman at the Peacock Theatre in December 2023. The prize includes one night's stay for four people at The Cumberland, London. The hotel stay based on four people sharing a family room made up of two double beds or twin beds. Breakfast is included for all guests. All elements are subject to availability and there is no cash alternative. No other expenses are included in the prize. The Snowman is at the Peacock Theatre until 30th December 2023. The hotel stay excludes Bank Holiday weekends.	15% off on full-priced menswear, womenswear and kidswear online at <a href="http://www.riverisland.com">www.riverisland.com</a> (excluding sale, charity items and third-party brands). Daily Prize must be redeemed on the day the code is provided.

5.5 Prizes are subject to availability. There is no alternative for the Prizes.

5.6 The Prizes are supplied by River Island. River Island reserves the right to replace the Prizes with alternative prizes of equal or higher value if circumstances beyond River Island's control makes it necessary to do so.

5.7 The Prizes are not negotiable or transferable.

## **6. Winners**

6.1 The decision of River Island regarding the winners will be final.

6.2 River Island must make available information that indicates that a valid award took place. To comply with this obligation River Island will send the surname and county of the **Gold Tier Prize winners** and, to anyone who emails [customer.services@river-island.com](mailto:customer.services@river-island.com) within one month after the Closing Date of the Competition.

6.3 If you object to any or all of your surname, town or county and winning entry being published or made available, please contact River Island [customer.services@river-island.com](mailto:customer.services@river-island.com). In such circumstances, River Island must still provide the information and winning entry to the Advertising Standards Authority on request.

## **7. Claiming the Prizes**

7.1 Daily Prize: Winners will receive a unique code when they open the calendar door which they must enter at checkout on the day the code is provided to redeem their Prize.

7.2 The Gold Tier Prize(s) must be redeemed by emailing [brandmarketingteam@river-island.com](mailto:brandmarketingteam@river-island.com) no later than **23:59 on the 22<sup>nd</sup> December 2023**. The subject heading of the email must include the email address that they have registered to River Island marketing communications. Delivery to each winner's chosen address must be within UK and Ireland.

7.3 River Island does not accept any responsibility if you are not able to take up the prizes.

## **8. Limitation of liability**

8.1 Insofar as is permitted by law, River Island, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of River Island, its agents or distributors or that of their employees. Your statutory rights are not affected.

## **9. Data protection and publicity**

9.1 River Island will only process your personal information as set out in the <https://www.riverisland.com/privacy>. See also condition 6.3 and condition 6.4, with regard to the announcement of winners.

9.2 River Island may ask for the winner's consent to share their name and town they live in ("**Personal Data**") with other entrants who entered the Competition.

## **10. General**

10.1 If there is any reason to believe that there has been a breach of these terms and conditions, River Island may, at its sole discretion, reserve the right to exclude you from participating in the Competition.

10.2 River Island reserves the right to hold void, suspend, cancel, or amend the Prize or the Competition where it becomes necessary to do so.

10.3 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.