

River Island and Jet2holidays Ibiza Prize Draw - Terms and Conditions

1. The Promoter

- 1.1 The promoter is River Island Clothing Co. Ltd, Chelsea House, Westgate, London, W5 1DR ("**River Island**"). River Island is a data controller under the General Data Protection Regulation and is registered with the Information Commissioner's Office. No provisions of these terms & conditions shall affect any statutory rights of entrants. "**River Island**" is the registered trademark of River Island Clothing Co. Ltd.

2. The competition

- 2.1 The title of the competition is **River Island x Jet2holidays Competition** (the "**Competition**").

3. How to enter

- 3.1 The Competition will run from 16:00 on 9th May 2025 (the "**Opening Date**") to 18:00 on 23rd May 2025 (the "**Closing Date**") inclusive.

- 3.2 All Competition entries must be submitted by no later than 12:00 on the Closing Date. All Competition entries received after the Closing Date are automatically disqualified.

- 3.3 To enter the Competition, Entrants must:

- A) Follow River Island on Instagram (@Riverisland);
- B) Follow Jet2holidays on Instagram (@jet2pics);
- C) Like the Competition post; and
- D) Tag one (1) friend in the comments of the Competition post.

- 3.4 River Island will **not** accept:

- (a) responsibility for Competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any posting failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- (b) proof of posting or transmission as proof of receipt of entry to the Competition.

- 3.5 By submitting a Competition entry, you are agreeing to be bound by these terms and conditions.

- 3.6 The Competition entries will be entered into a draw and the winner will be selected by a computer process that produces verifiably random results.

4. Eligibility

- 4.1 The Competition is open to all residents in the UK, the Channel Islands and Isle of Man aged **18** or over (“Entrants”), **except:**
- (a) employees of River Island, Jet2holidays Limited, Jet2.com Limited, Jet2 plc or any companies within the same group or its holding or subsidiary companies;
 - (b) employees of agents or suppliers of River Island, Jet2holidays Limited, Jet2.com Limited, Jet2 plc or any companies within the same group or its holding or subsidiary companies, who are professionally connected with the Competition or its administration; or
 - (c) members of the immediate families or households of (a) and (b) above.
- 4.2 In entering the Competition, you confirm that you are eligible to do so and eligible to claim the Prize. River Island may require you to provide proof that you are eligible to enter the Competition.
- 4.3 River Island will not accept Competition entries that are:
- (a) automatically generated by computer;
 - (b) completed by third parties or in bulk;
 - (c) illegible, have been altered, reconstructed, forged or tampered with;
 - (d) photocopies and not originals; or
 - (e) incomplete.
- 4.4 Entrants can enter the Competition more than once. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 4.5 River Island reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Competition.

5. The prize(s)

- 5.1 The one (1) winner will receive the Competition Prize (“the **Prize**”) which is:
- (a) 1x £1000 River Island Digital Gift Card to spend either online or in-store across all ranges. River Island will contact the winner via email and will send their gift card to them digitally.
 - (b) A seven (7) night holiday for 4 adults (aged 18 years or above). This includes:
 - i. Two (2) deluxe double rooms on a half board basis at the Cala San Miguel Ibiza Resort, Curio Collection by Hilton *****.Ibiza; and
 - ii. Return flights for each adult (maximum of 4) from any Jet2.com base that flies to Ibiza, transfers to and from the overseas airport and the hotel and 1 free item of checked baggage of up to 22kg per person and one (1) free hand luggage of up to 10kg. Tickets must be booked by 31st July 2025 and travel to

and from the destination must be completed between one of the following date bands (including all return travel):

- (i) 01/06/2025 - 14/07/2025;
- (ii) 16/08/2025 - 19/10/2025; or
- (iii) 01/05/2026 - 15/10/2026.

(together the “Prizes”).

Prize at 5.1(a) – 1x £1000 River Island Digital Gift Card

- 5.2 The Prize at 5.1(a) is supplied by River Island. River Island reserves the right to replace the Prize with an alternative Prize of equal or higher value if circumstances beyond River Island’s control makes it necessary to do so.
- 5.3 The Prize is subject to availability. There is no alternative for the Prize. The Prize is not negotiable or transferable.

Prize at 5.1(b) – 7 night Jet2holiday for 4 adults

- 5.4 The Prize at 5.1(b) is supplied by Jet2holidays.
- 5.5 Transfers to and from the airport in the UK are not included. No optional flight/board//transfer/accommodation supplements are included in the Prize. Travel insurance is not included. Winners are advised to take out their own insurance.
- 5.6 If a Prize is not booked by the applicable date, it will be deemed forfeited.
- 5.7 The Prize is subject to these terms and conditions (“Prize Terms”) and the Jet2holidays’ and Jet2.com’s terms and conditions (together the “Terms and Conditions”) which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a ‘package’ under the Package Travel and Linked Travel Arrangements Regulations 2018 (the “Regulations”) and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these Prize Terms, these Prize draw terms and conditions will take precedence.
- 5.8 Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- 5.9 Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the Prize with alternative dates/property/transfers/destinations at any time, to the equivalent Prize value.
- 5.10 Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.

- 5.11 The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking this cannot be amended.
- 5.12 The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- 5.13 All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.
- 5.14 Where Jet2holidays makes any changes to the Prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
- 5.15 In order to claim the Prize, the winner must do so by responding to the message sent by River Island through direct messages on Instagram by no later than 12:00pm on 30th May 2025.

6. Winners

- 6.1 The decision of River Island is final, and no correspondence or discussion will be entered into.
- 6.2 River Island will contact the winner personally as soon as practicable, using the **Instagram** account used to enter the Competition.
- 6.3 River Island must make available information that indicates that a valid award took place. To comply with this obligation River Island will send the surname and county of major prize winners and, if applicable copies of their winning entries, to anyone who emails *customer.services@river-island.com* within one month after the Closing Date of the Competition.
- 6.4 If you object to any or all of your surname, town or county and winning entry being published or made available, please contact River Island at *customer.services@river-island.com*. In such circumstances, River Island must still provide the information and winning entry to the Advertising Standards Authority on request.

7. Claiming the Prize

- 7.1 If you are the winner of the Competition, you must claim the Prizes by no later than **12pm on 30th May 2025**. If you do not claim the Prizes by this date, your claim will become invalid.
- 7.2 The Prizes may not be claimed by a third party on your behalf.

7.3 River Island will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available or has not claimed their Prizes by no later than **12pm** on **30th May 2025**.

7.4 River Island and Jet2holidays reserves the right to offer the Prizes to the next eligible Entrant selected from the correct entries that were received before the Closing Date River Island and Jet2holidays does not accept any responsibility if you are not able to take up the Prizes.

8. Limitation of liability

8.1 Insofar as is permitted by law, River Island, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of River Island, its agents or distributors or that of their employees. Your statutory rights are not affected.

9. Ownership of competition entries and intellectual property rights

9.1 All Competition entries and any accompanying material submitted to River Island will become the property of River Island on receipt and will not be returned.

9.2 By submitting your Competition entry and any accompanying material, you agree to:

- a. assign to River Island all your intellectual property rights with full title guarantee; and
- b. waive all moral rights, in and to your Competition entry and otherwise arising in connection with your entry to which you may now or at any time in the future be entitled under the Copyright, Designs and Patents Act 1988 as amended from time to time and under all similar legislation from time to time in force anywhere in the world.

9.3 You agree that River Island may, but is not required to, make your entry available on its website www.riverisland.com and any other media, whether now known or invented in the future, and in connection with any publicity of the competition. You agree to grant River Island a non-exclusive, worldwide, irrevocable licence, for the full period of any intellectual property rights in the competition entry and any accompanying materials, to use, display, publish, transmit, copy, edit, alter, store, re-format and sub-licence the Competition entry and any accompanying materials for such purposes.

10. Data protection and publicity

10.1 River Island will only process your personal information as set out in the <https://www.riverisland.com/privacy>. See also condition 6.3 and condition 6.4, with regard to the announcement of winners.

10.2 Jet2holidays will only process your personal information in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy> <http://www.jet2.com/privacy>).

11. General

- 11.1 If there is any reason to believe that there has been a breach of these terms and conditions, River Island may, at its sole discretion, reserve the right to exclude you from participating in the Competition.
- 11.2 River Island and Jet2holidays reserves the right to hold void, suspend, cancel, or amend the Prize or the Competition where it becomes necessary to do so.
- 11.3 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.