

Terms & Conditions – Jet2holidays and River Island Prize Draw

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 09:00am 14th July 2025 and closes at 11:59pm 27th July 2025
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter.
3. An entrant may only be entered into the prize draw once via the Jet2holidays entry form www.Jet2holidays.com/riverisland

How to enter:

5. To enter this prize draw you must enter your name, email address at www.Jet2holidays.com/riverisland before the closing time and date detailed in paragraph 1 above.
6. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

1. There will be 1 lucky winner of the prize draw.
2. The winner will be randomly selected through a computer-generated process.
3. The winners of the prize draw will be notified by the email they used to enter the prize draw within 7 working days after the closing time for the prize draw. Jet2holidays will try its best to contact the winners during the specified time. If a winner cannot be contacted or is not available, Jet2holidays reserve the right to select another winner from the valid/correct entries that were received.
4. The winner will be required to confirm acceptance of their prize within 7 working days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
5. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize:

The winner will win two prizes:

Jet2holidays prize:

- a. a 7 night holiday for 2 adults (aged 18 years or above at time of travel) and 2 children (aged up to 12 on date of return travel) in a double room room on an all inclusive basis at the Barcelo Fuerteventura Mar, Fuerteventura. This prize includes return flights for up to 4 people from any UK Jet2.com base that flies to Fuerteventura, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.

- b. This prize must be booked by 30th September 2025 and return travel completed between dates below:

03/09/2025 - 16/10/2025

04/11/2025 - 17/12/2025

05/01/2026 - 09/02/2026

23/02/2026 - 25/03/2026

20/04/2026 - 21/05/2026

01/06/2026 - 17/07/2026

27/07/2026 - 10/08/2026

01/09/2026 - 22/10/2026

(The "Jet2holidaysPrize" which is subject to the "Holiday Prize Terms" and the "General Terms")

AND

£1,000 digital River Island gift card

(The "River Island Prize" which is subject to the "River Island Prize Terms" and the "General Terms")

Jet2holidays prize terms

13. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
14. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
15. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
16. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
17. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
18. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.

19. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
20. Any optional purchases or supplements are subject to the Terms and Conditions. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

River Island Prize terms

When buying or spending a Gift Card or Digital Card you accept the terms and conditions below:
Definitions: Gift Cards shall mean both physical cards ("Physical Gift Cards") and online cards, received via email ("Digital Gift Cards").

(i) General Terms:

34. Gift Cards are issued by and remain the property of River Island Clothing Co. Ltd, Chelsea House, Westgate, London W5 1DR. 35. River Island may amend the terms and conditions at any time without notice. Nothing in these terms and conditions affects your statutory rights.

Spending a Gift Card:

1. Gift Cards are redeemable online at **riverisland.com** and in all River Island stores in the UK (excluding Voisins), Republic of Ireland and Isle of Man, they can be used in full or part payment for products or services purchased. Any currency conversions will be at the up to date exchange rate.
2. When redeeming your Gift Card online, enter the 16-digit card number and the 4-digit PIN number at the payment page of the online checkout. With the exception of the Republic of Ireland, you may not redeem more than five Gift Cards in one single transaction. If you do not have enough funds on your Gift Card to cover the total cost of your order (including delivery), you will need to cover the balance with another payment method.
3. When redeeming your Gift Card in store, present your Physical Gift Card or present the Gift Card within a Digital Wallet or App. A photograph of a Gift Card taken on a mobile device will not be accepted. Or present a copy of your Digital Gift Card email or present the electronic version of the Digital Gift Card on your mobile device to the cashier at the till point.
4. Gift cards can be activated with a minimum value of £2/€2 and a maximum value of £250/€250.
5. Gift Cards which are defaced, altered or cancelled will not be accepted
6. Gift Cards cannot be exchanged for cash and no change will be given.
7. Gift Cards cannot be returned or refunded, except in accordance with your statutory legal rights

8. All refunds of goods or services purchased with a River Island Gift Card will be made in accordance with River Island's refund policy. Any refunded amount will be credited to a Refund Card and will not be given in cash.
9. Gift Cards should be treated like cash. They will not be replaced if lost, stolen or damaged. Gift Cards are not a cheque guarantee, credit or charge card
10. Gift Cards with a zero balance will expire after 30 days
11. Gift Card balance can be checked in-store or by clicking here
<https://wbiprod.storedvalue.com/wbir/clients/riverisland>
12. Gift Cards are valid for 5 years from the last credit, debit or balance enquiry transaction
13. If your Gift card expires with a balance remaining, you can call +44 (0) 344 576 6444 or email customer.services@river-island.com, and request for any balance that remained on expiry to be re-issued onto a new Gift Card, subject to routine security checks
14. River Island may discontinue a Gift Card at any time if in River Island's discretion it deems such action necessary

General:

21. Entries and comments must not:

- a. contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
 - b. disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
 - c. contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
 - d. contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
 - e. contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.]
22. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).
23. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
24. To enable us to use entries as widely as possible entrants agree that any intellectual property rights in their entries (and any accompanying material) will belong to us and entrants waive any rights they have in relation to their entry and any accompanying material. At our request entrants must sign any documents to assign the rights to us. Entrants also agree that we may

decide at our discretion how their submitted material may be used from time to time (which may include entrants' photo where they have submitted one).

25. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control..
26. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
27. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - a. repeating or adding further stages to the prize draw; or
 - b. in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
28. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. [By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
29. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.