



CHEMICAL MANAGEMENT POLICY

LAST UPDATED JULY 2026

SCOPE

This Chemical Management Policy applies to all River Island suppliers, agents, sourcing partners and any manufacturing facilities involved in the production of River Island products.

Suppliers are responsible for communicating the requirements of this policy throughout their supply chain and ensuring that all facilities involved in the manufacture of River Island products understand and comply with its requirements.

This policy establishes the minimum requirements for manufacturing facilities to manage chemicals responsibly, minimise chemical and environmental risks, and ensure River Island products are manufactured in a manner that protects consumers, workers, communities and the environment.

PURPOSE AND COMMITMENT

River Island is committed to the responsible management of chemicals throughout our supply chain. We recognise that effective chemical management is fundamental to producing safe, high-quality products while protecting workers, consumers, communities and the environment. This Chemical Management Policy establishes the principles, commitments and requirements that guide River Island's approach to chemical management.

As a signatory to the Zero Discharge of Hazardous Chemicals (ZDHC) Foundation, River Island is committed to implementing the ZDHC Roadmap to Zero (RtZ) Programme across our supply chain. Our aim is to progressively eliminate hazardous chemicals from manufacturing processes and continuously improve chemical management and environmental performance through an Input, Process and Output approach.

MINIMUM REQUIREMENTS

River Island requires manufacturing facilities producing River Island products to implement robust chemical management systems that support the responsible use of chemicals, adopt a risk-based approach to chemical management and progressively eliminate hazardous chemicals in line with the [ZDHC Roadmap to Zero \(RtZ\) Programme](#). Suppliers are responsible for communicating these requirements throughout their supply chain and ensuring facilities engaged in River Island production implement and maintain the requirements set out in this policy.

1. Product Compliance

Suppliers must:

- Ensure all products supplied to River Island comply with all applicable chemical legislation and regulatory requirements in the countries where River Island products are manufactured and sold, including, but not limited to, the United Kingdom, European Union and United States.
- Comply with the latest version of the River Island Restricted Substances List (RSL), which defines the restricted substances and permissible concentration limits for finished products. This can be found in the RI testing manual.
- Maintain documented evidence demonstrating compliance with the River Island RSL and provide such evidence to River Island upon request or prior to shipment where required.
- Conduct product testing in accordance with the River Island Testing Manual.
- Ensure subcontractors engaged in River Island production comply with the requirements of this policy.
- Cascade the requirements of this Chemical Management Policy and the ZDHC Roadmap to Zero Programme to relevant subcontractors, wet-processing facilities, chemical suppliers and other upstream business partners involved in the manufacture of River Island products. Work in collaboration to meet River Island supplier specific KPI's.
- Encourage their supply chain partners to participate in the ZDHC Academy and other ZDHC-endorsed training programmes to strengthen chemical management capability.

Non-compliance with this Policy, including failure to meet ZDHC MRSL and Gateway requirements, could result in cancellations and/or return to vendor (RTV).

2. Chemical Input Management

Relevant manufacturing facilities must implement the latest version of the [ZDHC Manufacturing Restricted Substances List \(MRSL\)](#) and the requirements of the [ZDHC Supplier Roadmap to Zero](#).

Facilities must:

- Register on the ZDHC Gateway.
- Use chemical formulations that conform to the latest ZDHC MRSL and, wherever possible, procure formulations verified on the ZDHC Gateway.
- Develop, maintain and regularly update a comprehensive Chemical Inventory List (CIL) covering all chemical formulations used in production.
- Implement and maintain a documented chemical purchasing policy that prioritises the procurement of ZDHC MRSL-conformant chemical formulations and supports continual improvement towards increased use of verified products.
- Complete ZDHC Performance InCheck at least annually to demonstrate progress in the procurement and management of MRSL-conformant chemical formulations.
- Maintain records demonstrating chemical conformance and make these available to River Island upon request.

River Island encourages facilities to work with chemical suppliers that are active participants in the ZDHC Programme and to increase the proportion of higher-level ZDHC MRSL-conformant chemical formulations used within manufacturing.

3. Chemical Management Systems

Wet-processing facilities must establish and maintain an effective chemical management system aligned with the ZDHC Supplier Roadmap to Zero (StZ). This includes:

- Registering with the ZDHC Supplier to Zero (StZ) Programme.
- Assigning competent personnel with responsibility for chemical management.
- Maintaining documented procedures covering chemical procurement, storage, handling, use, emergency preparedness and training.
- Achieve and maintain, as a minimum, a Supplier to Zero Level 1 Certificate through self-assessment.

River Island encourages wet-processing facilities to demonstrate continual improvement by progressing through the ZDHC Supplier to Zero framework and working towards higher maturity levels, including obtaining and maintaining a ZDHC Supplier to Zero Level 2 Certificate (or above) through an on-site assessment.

4. Wastewater, Sludge, Air Emissions and Hazardous Waste – Output management

All wet-processing facilities (excluding manufacturers of man-made cellulosic fibres, who shall comply with the latest ZDHC MMCF Guidelines) shall implement the latest active version of the [ZDHC Wastewater and Sludge Guidelines](#).

Wet-processing facilities must:

- Conduct wastewater testing through ZDHC ClearStream at least annually.
- Generate and submit ZDHC ClearStream Reports through the ZDHC Gateway.
- Achieve, as a minimum, the Foundational limits specified within the ZDHC Wastewater Guidelines.
- For directly discharging facilities, work towards meeting at least the Foundational limits for conventional parameters and heavy metals.
- Laundries and vertically integrated facilities shall achieve the Progressive limit for Total Suspended Solids (TSS) to support the reduction of fibre fragmentation.
- Investigate all wastewater non-conformances through documented root cause analysis and implement corrective, remedial and preventive actions until compliance is achieved.
- Manage and dispose of wastewater treatment sludge in accordance with the ZDHC Sludge Guidelines using approved disposal pathways.
- Implement appropriate controls to monitor and reduce emissions to air arising from manufacturing processes and on-site energy generation in line with the ZDHC Air Emissions Guidelines.
- Manage hazardous waste in accordance with applicable legislation and recognised industry best practice, ensuring safe handling, storage, transportation and disposal.