

River Island Zero Engagements Competition (The "Competition").

1. The Promoter

The promoter is River Island Clothing Co. Ltd, Chelsea House, Westgate, London, W5 1DR ("**River Island**"). River Island is a data controller under the General Data Protection Regulation and is registered with the Information Commissioner's Office. No provisions of these terms & conditions shall affect any statutory rights of entrants. "**River Island**" is the registered trademark of River Island Clothing Co. Ltd.

2. The competition

2.1 The title of the competition is River Island Zero Engagements Competition (the "**Competition**").

3. How to enter

3.1 The competition will run from 6pm on 19/11/2020 (the "**Opening Date**") to 6pm on 21/11/2020 (the "**Closing Date**") inclusive, running for 48 hours.

3.2 All competition entries must be submitted by no later than 6pm on the Closing Date. All competition entries received after the Closing Date are automatically disqualified.

3.3 To enter the Competition Entrants must:

- (a) Find the competition post on the @riverisland Instagram Feed;
- (b) Reply to the competition post;
- (c) The reply from the Entrants own Instagram page must receive 0 likes and no replies within 48 hours of replying to the post in order to be included as an entry to the Competition.

3.4 No purchase necessary.

3.5 River Island will **not** accept:

- (a) responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- (b) proof of posting or transmission as proof of receipt of entry to the competition.

3.6 By submitting a competition entry, you are agreeing to be bound by these terms and conditions.

3.7 The competition entries will be entered into a draw and 5 winners will be selected by a computer process that produces verifiably random results.

4. Eligibility

4.1 The competition is only open to all residents in the UK aged 18 years or over (“Entrants”), **except:**

- (a) employees of the River Island or its holding or subsidiary companies;
- (b) employees of agents or suppliers of River Island or its holding or subsidiary companies, who are professionally connected with the competition or its administration; or
- (c) members of the immediate families or households of (a) and (b) above.

4.2 In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. River Island may require you to provide proof that you are eligible to enter the competition.

4.3 River Island will not accept competition entries that are:

- (a) automatically generated by computer;
- (b) completed by third parties or in bulk;
- (c) illegible, have been altered, reconstructed, forged or tampered with;
- (d) photocopies and not originals; or
- (e) incomplete.

4.4 There is a limit of one entry to the competition per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.

4.5 River Island reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

5. The prize(s)

5.1 The prize of the competition is one full River Island outfit (up to a value of £250) for up to 5 competition winners.

5.2 Prizes are subject to availability. There is no alternative for the prize.

5.3 The prize is supplied by River Island. River Island reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond River Island’s control makes it necessary to do so.

- 5.4 The prize is not negotiable or transferable.
- 5.5 In order to claim the prize you must do so by responding to the message sent by River Island through direct messages on Instagram by no later than 5pm on 25/11/2020.

6. Winners

- 6.1 The decision of River Island is final and no correspondence or discussion will be entered into.
- 6.2 River Island will contact the winners personally as soon as practicable after the Announcement Date, using the **Instagram/Facebook/Twitter** account used to enter the Competition.
- 6.3 River Island must either publish or make available information that indicates that a valid award took place. To comply with this obligation River Island will publish the surname and town or county of major prize winners and, if applicable, their winning entries on **Instagram/twitter/facebook** on **23/11/2020** ("Announcement Date").
- 6.4 If you object to any or all of your surname, town or county and winning entry being published or made available, please contact River Island customer.services@river-island.com. In such circumstances, River Island must still provide the information and winning entry to the Advertising Standards Authority on request.

7. Claiming the prize

- 7.1 If you are a winner of the prize, you must claim the prize by no later than **5pm on 25/11/2020**. If you do not claim the prize by this date, your claim will become invalid.
- 7.2 The prize may not be claimed by a third party on your behalf.
- 7.3 River Island will make all reasonable efforts to contact the winners. If the winners cannot be contacted or are not available, or have not claimed their prize by no later than 5pm on **25/11/2020**, River Island reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the Closing Date.
- 7.4 River Island does not accept any responsibility if you are not able to take up the prize.

8. Limitation of liability

Insofar as is permitted by law, River Island, its agents or distributors will not in any circumstances be responsible or liable to compensate the winners or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize

except where it is caused by the negligence of River Island, its agents or distributors or that of their employees. Your statutory rights are not affected.

9. Data protection and publicity

9.1 River Island will only process your personal information as set out in the <https://www.riverisland.com/privacy>. See also condition 6.3 and condition 6.4, with regard to the announcement of winners.

10. General

10.1 If there is any reason to believe that there has been a breach of these terms and conditions, River Island may, at its sole discretion, reserve the right to exclude you from participating in the competition.

10.2 River Island reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so.

10.3 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.